

Appraiser Blog

What if the Car Is Not Properly Fixed After Insurance Claim?



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Dealing with car repairs after an accident is stressful enough, but when your vehicle isn't properly fixed after an insurance claim, it can be even more frustrating. Unfortunately, this scenario is more common than you might think.

Many people find themselves in a situation where their car hasn't been repaired correctly, leaving them to wonder what steps they need to take next. In this article, we'll explore what to do if your car isn't fixed properly after an insurance claim, how to identify poor repairs, and how Diminished Value of Georgia can help you get the compensation and repairs you deserve.

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What to Do If Your Car Is Not Fixed Properly After an Insurance Claim

When you discover that your car hasn't been repaired properly after an insurance claim, it's important to take immediate action. Here are the steps you should follow:

1. Schedule a Post-Repair Inspection

The first step is to schedule a post-repair inspection with a trusted professional. A post-repair inspection is crucial because it helps identify any issues with the repair work that may not be visible to the untrained eye. At Diminished Value of Georgia, we offer comprehensive post-repair inspections to ensure your vehicle has been repaired to industry standards.

2. Contact Your Car Insurance Company

Once you have the results of the post-repair inspection, the next step is to contact your car insurance company. Provide them with the inspection report and detail the issues found. It's important to be persistent and document all communications with the insurance company. Make sure to follow up regularly until the issue is resolved.

3. Fill a Formal Complaint

Are you frustrated by a lack of response from your car insurer or repair shop regarding your car repairs? If so, filing a formal complaint might be your next step.

1. **Document Everything:** Keep detailed records of all communications with the repair shop and your insurance company. This includes emails, phone calls, inspection reports, and photographs of the problematic repairs.
2. **Contact Your State's Insurance Department:** Each state has a department that regulates insurance companies. Filing a complaint with your state's insurance department can put pressure on the insurance company to resolve your issue. Provide all your documentation when filing the complaint.
3. **Use Online Review Platforms:** Sometimes, leaving a detailed review on platforms like Yelp, Google Reviews, or the Better Business Bureau can prompt action. Businesses often respond quickly to public complaints to maintain their reputation.

4. **Reach Out to Consumer Protection Agencies:** Organizations like the National Association of Insurance Commissioners (NAIC) or local consumer protection agencies can offer assistance and advice on how to proceed with your complaint.

By following these steps, you can increase the likelihood of getting your car repairs properly addressed and holding the responsible parties accountable.

→ **Read: [Are Electric Vehicle Repairs Really More Expensive?](#)**

How Do I Know If My Body Shop Did the Job Correctly?

Identifying whether your body shop did a proper job can be challenging, especially if you're not familiar with car repairs. Here are some signs to look for to ensure your car was repaired correctly:

Using a Body Shop You Trust

Choosing a reputable body shop from the start can save you a lot of headaches. Research and read reviews to find a body shop with a good reputation. A trustworthy body shop will be transparent about the repairs needed and provide you with a detailed estimate.

Here you can learn more about choosing the right body shop and the [complete collision repair process](#).

Listen for Unusual Sounds

Once you have your car back from the repair shop, it's essential to pay close attention to any new or unusual sounds during a test drive. Listen for any unexpected noises, such as rattling, clanking, or high-pitched squeaks. These sounds could be indicators that components were not reassembled correctly, or that new issues have arisen post-repair. Trust your instincts—if something doesn't sound right, it's worth investigating further. Document these noises and bring them up with the repair shop or your insurance company.

Review Pictures

Before and after pictures of the repairs can be helpful in identifying any discrepancies. Request these from your body shop to compare the condition of your car before and after the repairs.

→ **Read: [Most Common and Costly Car Repairs](#)**

How a Professional Appraiser Can Help

At Diminished Value of Georgia, we understand the frustration that comes with improper car repairs. Our team of experienced appraisers is here to help you navigate this challenging situation. Here's how we can assist you:

Comprehensive Post-Repair Inspections

Our post-repair inspections are designed to be as thorough and meticulous as possible. We use cutting-edge tools and advanced diagnostic techniques to uncover any hidden issues or subpar repair work. Our goal is to ensure that your vehicle is restored to its pre-accident condition, leaving no stone unturned.

Dedicated Assistance

Navigating the claims process can be daunting, but you don't have to do it alone. Our team offers comprehensive support, guiding you through every step of the process. From documenting repair issues to communicating with your insurance company, we ensure you have all the necessary evidence and documentation to build a strong case.

Get in Touch

If you've experienced improper car repairs after an insurance claim, reach out to Diminished Value of Georgia. We're committed to helping you get the rightful repairs and compensation you deserve. Contact us today to learn how we can assist you in resolving your repair issues.

Conclusion

Dealing with improper car repairs after an insurance claim can be incredibly frustrating. However, by taking the right steps and seeking professional help, you can ensure that your vehicle is properly repaired and that you receive fair compensation.

At Diminished Value of Georgia, we're here to help you navigate this challenging situation and provide the support you need. Have you ever faced issues with car repairs after an insurance claim? Share your experience with us!

Frequently Asked Questions

Can you sue an auto insurance company for a bad repair job after an accident?

Yes, it is possible to sue an auto insurance company if they refuse to properly address a bad repair job. However, this should be considered a last resort after all other options have been exhausted. Working with a professional appraisal company like Diminished Value of Georgia can often resolve the issue without the need for legal action.

What happens if your car can't be fixed after an accident?

If your car can't be fixed after an accident, it may be considered a total loss. In this case, your insurance company should compensate you for the actual cash value of your vehicle. If you believe the compensation offered is unfair, an appraisal from Diminished Value of Georgia can help you negotiate a better settlement.

Can You Choose Your Own Repair Shop After a Car Accident?

Yes, you have the freedom to choose your own repair shop after an accident. While your insurance company might recommend specific shops, you are under no obligation to use them. Selecting a repair shop that you trust and that has a solid reputation for quality work can give you peace of mind and ensure that your vehicle is

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properly repaired to the highest standards. Always feel empowered to make the best choice for your car's repairs.