

## Subject: Complaint - Vehicle Sale Without a Valid Georgia Vehicle Emissions Inspection

Dear Georgia Motorist:

Following please find the Used Vehicle Sale Complaint Form regarding a vehicle allegedly sold in Georgia without a current, valid passing emissions inspection on file (dated within 12 months of the purchase date). To view your vehicle's most recent Georgia Emissions Inspection report (VIR), visit the Georgia's Clean Air Force (GCAF) web site (www.cleanairforce.com), link to the Motorists tab and choose "Print a Copy of Your VIR" under "Quick Links."

In order for this complaint to be initiated and properly investigated, you must complete the Used Vehicle Sale Complaint Form and provide at a <u>minimum</u>, the following information:

- · Completed affidavit detailing events of sale
- Copy of the bill of sale
- · Copy of title (front and back), if available (title application, if not)
- Copy of most recent VIR(s), if available
- · Copy of repair receipts and/or diagnostic tests (if any)
- · Copy of any additional paperwork provided at time of sale

The completed Used Vehicle Sale Complaint Form and supporting documentation can be submitted via e-mail to info@cleanairforce.com, or drop it off at one of the GCAF Customer Service Centers. For a complete listing of GCAF Customer Service Centers, click here.

Once this information is received, an investigation will be initiated to determine if there has been a violation of O.C.G. A. 12-9-54. GCAF personnel will conduct the investigation within five business days and notify you via mail or email.

Please note that GCAF does not have the authority to work on your behalf or negotiate vehicle buyback or repair settlements between you and the seller. Outreach, education and enforcement actions by GCAF and the Georgia Environmental Protection Division (EPD) are completely separate from any actions you may take against the seller.

Sincerely,

Becky D. Robinson

Becky D. Robinson Public Information Manager

# **Used Vehicle Sale Complaint Form**

Possible violation of O.C.G.A. 12-9-54 Sale of a Vehicle without Emissions Inspection

Complaints on vehicle sales without emissions certificates <u>require</u> an affidavit detailing the events of the sale, copies of the bill of sale and other paperwork received during the purchase of the vehicle. Georgia's Clean Air Force (GCAF) personnel will notify you via mail once the investigation is complete.

### **Complaint Type**

From whom did you purchase the vehicle?	Automobile Dealership	Individual
Date of Sale (as listed on the bill of sale):		

## **Complaint Against**

Name	Address
City	State Zip Code
Salesperson	General Manager/Owner
Work Phone Number	Ext Cell Number
Home Phone Number	Fax Number
County Where Sale Occurred	

## Buyer's Information at the Time of Sale or as listed on the Bill of Sale

Name		Address
City	State Zip Co	ode County
Work Phone Number	Ext	Cell Number
Home Phone Number		Email Address

## Buyer's Current Information (If Different than Above)

Name			Add	ress		
City	St	tate	Zip Code		County	
Work Phone Number			Ext	(	Cell Number	
Home Phone Number				Email Addres	s	

## **Used Vehicle Sale Complaint Form**

Possible Violation of O.C.G.A. 12-9-54 Sale of a Vehicle without Emissions Inspection

## Vehicle Information

Model Year		Make	Ма	odel				Color	
Vehicle Identi	fication Num	nber				License F	Plate		
Emissions Cert	ificate Numb	ber			Odor	meter			

## **Supporting Documentation**

Mark all items that are included with this complaint.

#### Affidavit detailing events of sale (\*required)

Copy of bill of sale (\*required)

Copy of title (front and back), if available. If not available, please provide a copy of the title application.

Copy of most recent Georgia Vehicle Emission Inspection Reports (VIRs), if available

Copy of repair receipts and/or diagnostic tests (if any)

Copy of additional paperwork provided at the time of sale

\* You must supply an affidavit (either a handwritten or typed document to explain the reason for your complaint) and either a bill of sale or title to show your sale date in order for your complaint to be processed. We cannot process complaints without this documentation. The other requested documents are not required, but are helpful with the investigation.

#### Vehicle Owner's Signature

Submit the completed form and supporting documentation to: info@cleanairforce.com or in person at a GCAF Customer Service Center.

### Internal Use Only