



DIMINISHED VALUE
O F G E O R G I A

Diminished Value of Georgia Presents

**How To Make
Complaints To
Insurance
Commissioner
In All States**

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Alabama

Insurance Commissioner Complaint In Alabama Information



The best way to file the complaint is through the insurance commissioner's website:

<http://www.aldoi.gov/consumers/FileComplaint.aspx>

You can file the complaint either by filling out the form,

[Alabama Department of Insurance Complaint Form - pdf](#)

and mail it to the Insurance Commissioner's office:

Alabama Department of Insurance

P O Box 303351

Montgomery, AL 36130-3351

Or Fax: (334) 956-7932

Alaska

Alaska Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

[File a Consumer Complaint Online](#)

Or you can file the complaint by filling out the form

[Alaska Complaint Form](#) – pdf

and mailing it to the Insurance Commissioner's office:

9th Floor State Office Bldg.

333 Willoughby Avenue
Juneau, Alaska 99801
Main Phone (907) 465-2515

Or Fax: (907) 465-3422

Arizona

Insurance Commissioner Complaint Arizona Information



You can file the complaint by filling out the form

[Arizona Fraud Referral Form – pdf](#)

And faxing the documents to: (602) 364-2505

Or sending or delivering the documents to:

Consumer Affairs Division
Arizona Department of Insurance
2910 N. 44th Street, Suite 210

Phoenix, AZ 85018-7269

If you are not sure whether the Arizona Department of Insurance is the right place for your question or problem, contact our Consumer Affairs Division:

Phone: (602) 364-2499 or (800) 325-2548 (in Arizona but outside Phoenix)
Phone Hours: 8:00 a.m. and 4:00 p.m., Mondays through Fridays (except state holidays)

Email: consumers@azinsurance.gov

Arkansas

Insurance Commissioner Complaint Arkansas Information



The best way to file the complaint is through the insurance commissioner's website:

[Arkansas Insurance Department](#)

Or print a complaint form and mail or fax it to us,

[Arkansas Department of Insurance Complaint Form - pdf](#),

or you may call us and request a complaint form at: (800) 852-5494 or (501) 371-2640, or write us and request a Complaint form at:

Arkansas Insurance Department Consumer Services Division
1200 West Third Street Little Rock, AR 72201-1904

California

California Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<http://www.insurance.ca.gov/01-consumers/101-help/ConsumerTechTips.cfm>

Or print a complaint form and mail or fax it to us

[California Department of Insurance Complaint Form - pdf](#)

Colorado

Colorado Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

http://www.dora.state.co.us/pls/real/ins_complaint.submit_form

Colorado Division of Insurance

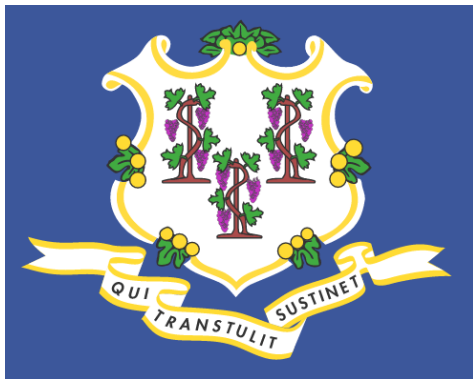
The Colorado Division of Insurance regulates the insurance industry and assist consumers and other stakeholders with insurance issues that are important to them. The staff responds annually to an estimated 60,000 telephone calls, e-mails, letters, and walk-in visits from consumers. Coloradans needing assistance with insurance issues may call 303-894-7490 in the Denver-metro area and 1-800-930-3745 from other parts of the state.

1560 Broadway
Suite 850
Denver, CO 80202

Phone: 303-894-7499
Fax: 303-894-7455

Connecticut

Connecticut Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<https://cidonline.ct.gov/ccf/>

Or print a complaint form and mail or fax it to us

Form can be downloaded [here](#).

Mailing Address:

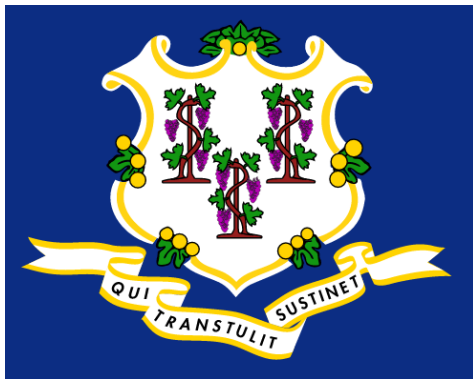
P.O. Box 816

Hartford, Ct 06142-0816

Consumer Helpline: (860) 297-3900 or 1-800-203-3447

Delaware

Connecticut Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<https://cidonline.ct.gov/ccf/>

Or print a complaint form and mail or fax it to us

Form can be downloaded [here](#).

Mailing Address:

P.O. Box 816

Hartford, Ct 06142-0816

Consumer Helpline: (860) 297-3900 or 1-800-203-3447

District of Columbia

District of Columbia Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<http://dcforms.dc.gov/webform/consumer-complaint-form-disb-0>

Or print a complaint form and mail or fax it to us

[Downloadable form - pdf](#)

Contact Information:

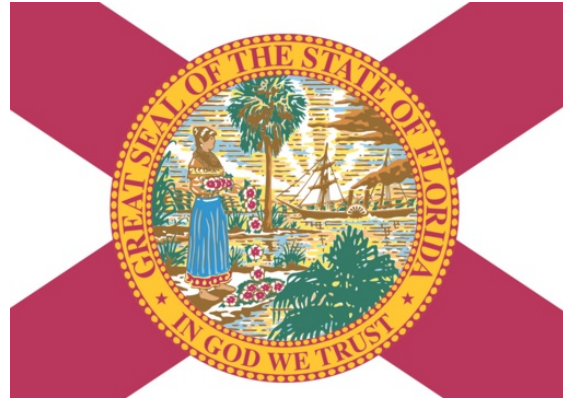
District of Columbia Department of Insurance, Securities and Banking
Attn: Consumer Services Division
810 First St., NE, Suite 701
Washington, DC 20002

Fax: (202) 354-1085

E-mail: disb.complaints@dc.gov

Florida

Florida Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<https://apps.fldfs.com/ESERVICE/Newrequest.aspx>

You can also submit a complaint on insurance products, including bonds, warranties, and annuities by emailing the Division:
Consumer.Services@myfloridacfo.com.

Or you can contact a specialist directly by telephone on weekdays between the hours of 8:00 a.m. – 5:00 p.m.

EST at the statewide, toll-free number 1-877-MY-FL-CFO (1-877-693-5236).

If you are calling from Out of State please dial (850) 413-3089.

Georgia

Insurance Commissioner Complaint GA



The best way to file the complaint is through the insurance commissioner's website:

<http://www.oci.ga.gov/ConsumerService/complaintprocess.aspx>

Or you can file the complaint by filling out the form

[Insurance-Commissioner-Complaint-Georgia - pdf](#)

and mailing it to the insurance commissioner's office:

Georgia Insurance Commissioner's Office

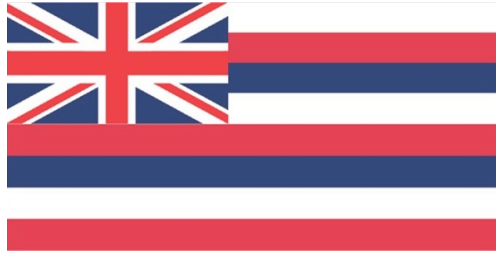
Consumer Services Division

2 Martin Luther King, Jr., Drive, Suite 716, West Tower
Atlanta, GA 30334

Or Fax to 404-657-8542

Hawaii

Hawaii Insurance Commissioner Complaint Information



The Complaint/Inquiry Form can be obtained by clicking on the form name.

[Complaint Form \(PDF\)](#)

This form should be typed and mailed to:

Hawaii Insurance Division
Compliance and Enforcement Branch
P.O. Box 3614
Honolulu, Hawaii 96811

Additional Contact Information:

Phone: 808-586-2790

Fax: 808-586-2806

Office Location

King Kalakaua Building
335 Merchant Street, Rm. 213
Honolulu, Hawaii 96813

Idaho

Idaho Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<http://www.doi.idaho.gov/consumer/complaintsubmit.aspx>

Or you can file the complaint by filling out the form

[Complaint File](#) , Fax or Mail.

Contact Information:

Consumer Affairs Section 700 W. State St., 3rd Floor Boise,

ID 83720-0043

Phone: 208-334-4319

Fax: 208-334-4398

Email: consumeraffairs@doi.idaho.gov

Illinois

Illinois Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<https://mc.insurance.illinois.gov/messagecenter.nsf>

Or you can file the complaint by filling out the form
[Illinois Insurance Commissioner Complaint Form – pdf](#)

Contact and Mailing Information:

320 W Washington
Springfield, IL 62767
217-782-4515 phone

IDOI

122 S. Michigan Ave., 19th Floor
Chicago, IL 60603
312-814-2420 phone

Indiana

Indiana Insurance Commissioner Complaint Information



You may submit a consumer complaint online using the on-line forms or via the mail. Mail all complaints to:

Indiana Department of Insurance
Consumer Service Department
311 West Washington Street, Suite 300
Indianapolis IN 46204-2787

Electronic Form

The best way to file the complaint is through the insurance commissioner's website:

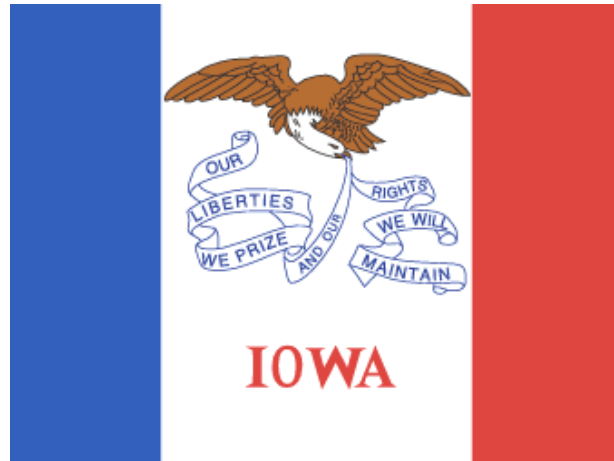
<http://www.in.gov/idoi/2552.htm>

Mail Form

Indiana Department of Insurance Complaint Form – pdf

Iowa

Iowa Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

http://www.iid.state.ia.us/file_a_complaint/online_form

Mail Form

Iowa Department of Insurance Complaint Form – pdf

Send to:

Iowa Insurance Division

Market Regulation Bureau

601 Locust St., 4th Floor

Des Moines, IA 50309-3738

Kansas

Kansas Insurance Commissioner Complaint Information



Electronic form:

[Kansas Online Complaint Form](#)

Hard copy mailing form:

[Kansas Department of Insurance Complaint Form - pdf](#)

By mail:

420 SW 9th St., Topeka, KS 66612

By fax:

785-296-7805

Kentucky

Kentucky Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

http://insurance.ky.gov/online_complaint.aspx

Or Mail or Fax form:

[Kentucky Department of Insurance Complaint Form - pdf](#)

Mailing Address:

(unless otherwise noted)

P.O. Box 517, Frankfort, Kentucky 40602-0517 Overnight, Express Mail:

Overnight, Express Mail:

(unless otherwise noted)

215 West Main St, Frankfort, KY 40601

Louisiana

Louisiana Insurance Commissioner Complaint Information



The best way to file the complaint is through the insurance commissioner's website:

<https://www.lidi.la.gov/onlineservices/ConsumerComplaintForm>

Mail or Fax form:

Louisiana Department of Insurance Complaint Form – pdf

General Mailing Address:

Louisiana Department of Insurance

P.O. Box 94214

Baton Rouge, LA 70804

Physical Address:

1702 N. Third Street

Baton Rouge, LA 70802

Maine

Maine Insurance Commissioner Complaint Information



Filing Complaints with the Maine Bureau of Insurance Electronically

https://www1.maine.gov/pfr/insurance/efrm_chcd.htm

Filing Complaints with the Maine Bureau of Insurance by Mail or Fax

[Maine Department of Insurance Complaint Form - pdf](#)

Additional Information:

Bureau of Insurance

34 State House Station

Augusta, ME 04333

If you need help please call (207) 624-8475 (in Maine toll free 1-800-300-5000).

Maryland

Maryland Insurance Commissioner Complaint Information



Electronic Form

<https://www.apps.insurance.maryland.gov/complaints/jsp/complaints/PcComplaintInfo.jsp?mode=true>

Mail or Fax Form

[Maryland Department of Insurance Complaint Form - pdf](#)

Contact Information

Maryland Insurance Administration

Attn: Consumer Complaint Investigation

(indicate if complaint is regarding Life/Health or Property/Casualty Insurance)

200 St. Paul Place, Suite 2700

Baltimore, MD 21202

Phone: 410-468-2000 or 1-800-492-6116

TTY: 1-800-735-2258

Fax: 410-468-2334 or 410-468-2307 (Property and Casualty)

410-468-2270 or 410-468-2260 (Life and Health/Appeals and Grievance)

Massachusetts

Massachusetts Insurance Commissioner Complaint Information



Information on how to file:

<http://www.mass.gov/ocabr/insurance/consumer-safety/file-a-complaint/filing-a-complaint.html>

Filing form:

[Massachusetts Department of Insurance Complaint Form – pdf](#)

Mailing Address:

Commonwealth of Massachusetts

Division of Insurance

1000 Washington St, Suite 810

Boston, MA 02118-6200

If you are mailing a fee or assessment to the Division, please check the particular instructions or remittance for the mailing address. Most fees and assessments should be sent to a lockbox address and not the office address.

Michigan

Michigan Insurance Commissioner Complaint Information



How to file a complaint:

https://www.michigan.gov/difs/0,5269,7-303-12902_12907--,00.html

Filing form:

Michigan Department of Insurance Complaint Form – pdf

Minnesota

Minnesota Insurance Commissioner Complaint Information



Electronic Form:

The best way to file the complaint is through the insurance commissioner's website:

<https://mn.gov/commerce/consumers/file-a-complaint/>

Downloadable Form:

Minnesota Department of Insurance Complaint Form – pdf

Mail written complaints to:

Minnesota Department of Commerce

Attn: Consumer Protection & Education Division

85 7th Place East, Suite 500, St. Paul, MN 55101

Mississippi

Mississippi Insurance Commissioner Complaint Information



File Company Complaint

To file an Electronic complaint against a company, you may use the Electronic (Online).

Online Consumer Complaint Form

Note: All supporting documentation must be emailed, faxed or mailed to us within two working days of filing the complaint online.

You may download and print (Adobe Acrobat Reader required) the complaint form below. Fax or mail the completed form to the fax number or address below:

Company Complaint Form – pdf

Mail to:

Mississippi Insurance Department
Attn: Consumer Services Division
P.O. Box 79
Jackson, MS 39205
Fax Number: 601-359-1077
Email: consumer@mid.ms.gov

Missouri

Missouri Insurance Commissioner Complaint Information



The Missouri Division

The Missouri Division provides consumer information and investigates consumer complaints against insurance companies and producers for most types of insurance. The Division works to respond promptly and completely to consumers' insurance-related questions and complaints, assist consumers in resolving those complaints whenever possible, and help consumers understand their options in handling insurance-related matters.

[File your complaint online](#)

Download a complaint form to mail or fax:

[Missouri Department of Insurance Complaint Form – pdf](#)

How to Mail or Fax a complaint

Fax to 573-526-4898

Mail to P.O. Box 690, Jefferson City, MO 65102-0690.

Montana

Montana Insurance Commissioner Complaint Information



Online Complaint Form:

<https://sbs-mt.naic.org/Lion-Web/servlet/org.naic.sbs.ext.onlineComplaint.OnlineComplaintCtrl?spanishVersion=N>

Additional Information:

[Montana Insurance Commissioner Complaint Information - pdf](#)

NOTE: If the Commissioner's office does not have authority over your complaint, you will be referred to the proper authority. If you have questions about the types of complaints the Commissioner has the authority to resolve, please call 800-332-6148.

Nebraska

Nebraska Insurance Commissioner Complaint Information



File an online complaint:

[Nebraska Online Complaint Form](#)

Mail or Fax complaint:

[nebraska-insurance-commissioner-complaint - pdf](#)

Mail forms to:

Nebraska Department of Insurance
PO Box 82089
Lincoln, NE 68501-2089

For UPS/FedEx
NE Department of Insurance
941 O Street, Suite 400
Lincoln, NE 68508

Nevada

Nevada Insurance Commissioner Complaint Information



How to File Electronically:

You can also file your complaint online.

Fax or Mail:

[nevada-insurance-commissioner-complaint - pdf](#)

Mail to:

1818 E. College Pkwy #103

Carson City, NV 89706

775-687-0700 Phone

775-687-0797 Fax

New Hampshire

New Hampshire Insurance Commissioner Complaint Information



[Electronic Version](#)

[Online Consumer Complaint Form](#)

[Paper Complain Form](#)

[New Hampshire Insurance Department Paper Complaint Form – pdf](#)

Mail To:

The State of New Hampshire
Insurance Department
21 South Fruit St., Suite 14
Concord NH 03301-2430

New Jersey

New Jersey Insurance Commissioner Complaint Information



Complete the online form at right and submit documentation if necessary:

[New Jersey Online Complaint Form](#)

Paper Form:

[new-jersey-insurance-commissioner-complaint – pdf](#)

Mail to:

New Jersey Department of Banking and Insurance
Consumer Inquiry and Response Center ("CIRC")
P.O. Box 471 – Trenton, New Jersey 08625-0471

Phone: (609) 292-7272

Fax: (609) 454-8468

New Mexico

New Mexico Insurance Commissioner Complaint Information



Additional Information:

[New Mexico Consumer Protection Overview](#)

Paper Form:

[new-mexico-insurance-commissioner-complaint – pdf](#)

Contact Information

Consumer Protection Division

P.O. Drawer 1508, Santa Fe, NW, 87504-1508

Phone: 1-866-627-3240 or 505-827-6060

New York

New York Insurance Commissioner Complaint Information



Complete the online form at right and submit documentation if necessary:

[New York Online Complaint Form](#)

Additional Information:

[new-york-insurance-commissioner-complaint - pdf](#)

North Carolina

North Carolina Insurance Commissioner Complaint Information



[Electronic Complaint Form](#)

[North Carolina Customers Complaint Form](#)

[Printable Mail or Fax Form](#)

[north-carolina-insurance-commissioner-complaint - pdf](#)

Contact Information:

855-408-1212

Mail to:

N.C. Department of Insurance
Consumer Services Division
1201 Mail Service Center
Raleigh, NC 27699-1201

North Dakota

North Dakota Insurance Commissioner Complaint Information



[Online Complaint Form](#)

[North Dakota Online Complaint Form](#)

[Printable Complaint Form](#)

[north-dakota-insurance-commissioner-complaint - pdf](#)

Mail form to:

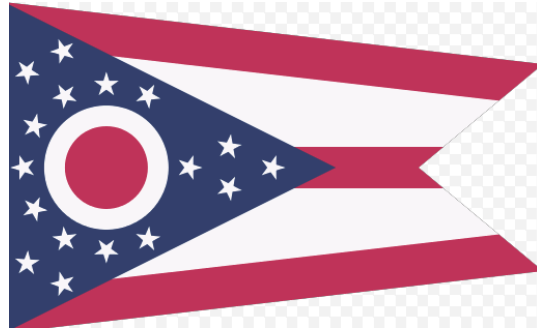
North Dakota Insurance Department

600 East Boulevard Avenue

Bismarck, ND 58505-0320

Ohio

Ohio Insurance Commissioner Complaint Information



[Electrical Form](#)

[Ohio Online Complaint Form](#)

[Additional Information](#)

[Ohio Department of Insurance Information - pdf](#)

[Contact Information](#)

The Ohio Department of Insurance

50 W. Town Street

Third Floor - Suite 300

Columbus, Ohio 43215

(614) 644-2658

Oklahoma

Oklahoma Insurance Commissioner Complaint Information



Electronic Complaint Form

[Oklahoma Online Complaint Form](#)

Paper Form

[oklahoma-insurance-commissioner-complaint – pdf](#)

Mailing address (include supportive documentation):

OKLAHOMA INSURANCE DEPARTMENT

Five Corporate Plaza

3625 NW 56th, STE 100

Oklahoma City, OK 73112

Fax number (include supportive documentation):

(405) 521-6652

Oregon

Oregon Insurance Commissioner Complaint Information



Electronic Complaint Form

Oregon Insurance Complaint Form

Paper Complaint Form

[oregon-insurance-commissioner-complaint - pdf](#)

Mail to:

Department of Consumer and Business Services

Insurance Division – 2

P.O. Box 14480, Salem, Oregon 97309-0405

Phone: 503-947-7984

or FAX supporting documents along with a copy of this form to: (503) 378-4351

Pennsylvania

Pennsylvania Insurance Commissioner Complaint Information



Electronic Form

[Pennsylvania Online Complaint Form](#) – requires a registration

Paper Form

[pennsylvania-insurance-commissioner-complaint](#) – pdf

Contact Information

Pennsylvania Insurance Department
1209 Strawberry Square
Harrisburg, PA 17120

Toll-free: 1-877-881-6388
Fax: (717) 787-8585
TTY/TDD: (717) 783-3898

Rhode Island

Rhode Island Insurance Commissioner Complaint Information



Rhode Island Insurance Complaint Form

[rhode-island-insurance-commissioner-complaint - pdf](#)

Contact Information

Department of Business Regulation
INSURANCE DIVISION
1511 Pontiac Avenue, Building 69-2
Cranston, RI 02920

FAX No. (401) 462-9602

Phone No. (401) 462-9520

South Carolina

South Carolina Insurance Commissioner Complaint Information



[Electronic Complaint Form](#)

[North Carolina Department of Insurance Complaint Form](#)

[Paper Form](#)

[south-carolina-island-insurance-commissioner-complaint - pdf](#)

Mailing Address

Consumer Services Division
P.O. Box 100105
Columbia, SC 29202-3105

Physical Address

Consumer Services Division
1201 Main Street, Suite 1000
Columbia, SC 29201

South Dakota

South Dakota Insurance Commissioner Complaint Information



Electronic Complaint Form:

[Online Complaint Form](#)

Downloadable Complaint Form:

[south-dakota-island-insurance-commissioner-complaint - pdf](#)

Contact Information

South Dakota Division of Insurance
124 S. Euclid Ave., 2nd Floor
Pierre, SD 57501

Main Phone Line: 605.773.3563
Producer Licensing: 605.773.3513
Continuing Education: 605.773.3946
Fax: 605.773.5369
email: insurance@state.sd.us

Tennessee

Tennessee Insurance Commissioner Complaint Information



Electronic Form:

[Online Complaint Form](#)

[Additional Information](#)

[tennessee-island-insurance-commissioner-complaint](#) – pdf

[Contact Information](#)

Consumer Insurance Services
500 James Robertson Parkway, 4th Floor
Nashville, TN 37243-0574

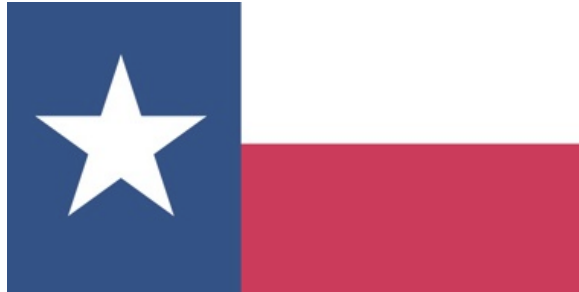
Phone: (800) 342-4029 • (615) 741-2218

Fax: (615) 532-7389

Email: CIS.Complaints@state.tn.us

Texas

Texas Insurance Commissioner Complaint Information



[Online Complaint Form](#) – registration required.

[Paper Complaint Form](#)

[texas-island-insurance-commissioner-complaint](#) – pdf

By mail:

MC 111-1A, Consumer Protection

Texas Department of Insurance

P.O. Box 149091, Austin, Texas 78714-9091

In person or by delivery service:

Texas Department of Insurance

Consumer Protection (111-1A)

333 Guadalupe St., Austin, Texas 78701

By fax: (512) 490-1007

By email: ConsumerProtection@tdi.texas.gov

Utah

Utah Insurance Commissioner Complaint Information



How to file a complaint

The on-line process requires that you open an account. When creating your account it is important to MAKE NOTE OF THE PASSWORD you select, it will be required to access the status of your complaint. Once your account has been created, you will be able to access the complaint form and submit your complaint. The purpose of a password protected account is to provide secure transmission of the complaint and communication to and from the Insurance Department.

[Online Complaint Form](#)

Contact Information

Utah Insurance Department
3110 State Office Building
Salt Lake City, UT 84114 Phone
Phone: (801) 538-3800 or 1-800-439-3805

Vermont

Vermont Insurance Commissioner Complaint Information



Vermont Insurance Department Complaint Electronic Form

[File Complaint Online](#) – registration required.

Paper Form

[vermont-island-insurance-commissioner-complaint](#) – pdf

Contact Information

Consumer Services
Department of Financial Regulation
89 Main Street
Montpelier VT 05620-3101

Phone: (800) 964-1784

Fax: (802) 828-1446

Virginia

Virginia Insurance Commissioner Complaint Information



Electronic form

[Online Complaint Form](#)

Paper Form

[virginia-island-insurance-commissioner-complaint - pdf](#)

Mailing Address:

Bureau of Insurance
P.O. Box 1157
Richmond, Virginia 23218-1157

Physical Address:

Bureau of Insurance
Tyler Building, 1300 E. Main St.
Richmond, Virginia 23219
Call (804) 371-9741 or 1-800-552-7945 (VA Only)

Washington

Washington Insurance Commissioner Complaint Information



Washington Insurance Department

Washington Insurance Department answers hundreds of insurance questions every day. If you're not sure if we can help you, call our toll-free Insurance Consumer Hotline at 800-562-6900.

[Online Complaint Form](#)

[Paper Complaint Form](#)

[washington-island-insurance-commissioner-complaint - pdf](#)

West Virginia

West Virginia Insurance Commissioner Complaint Information



Additional Information

West Virginia Complaint Form

[west-virginia-island-insurance-commissioner-complaint – pdf](#)

Contact Information

Telephone Toll-Free 1-888-TRY WVIC (888-879-9842)

TTY 1-800-435-7381

Facsimile 304-558-4965

Mailing Address

Correspondence West Virginia Offices of the Insurance Commissioner

ATTN: Consumer Service Division

PO Box 50540

Charleston, West Virginia 25305-0540

Physical Address

1124 Smith Street, Rm 309

Charleston, West Virginia 25301

Wisconsin

Wisconsin Insurance Commissioner Complaint Information



Electronic Form:

[Wisconsin Online Complaint Form](#)

Paper Form:

[wisconsin-island-insurance-commissioner-complaint - pdf](#)

Contact Information

Office of the Commissioner of Insurance

P.O. Box 7873

Madison, WI 53707-7873

Fax: (608) 264-8115

If you are sending your complaint by FedEx, UPS, Overnight Mail, etc., please use our physical address:

Office of the Commissioner of Insurance

125 South Webster Street

Madison, WI 53703-3474

Wyoming

Wyoming Insurance Commissioner Complaint Information



Electronic Form:

[Online Complaint Form](#)

Paper Form:

[wyoming-island-insurance-commissioner-complaint - pdf](#)

Contact Information

Wyoming Insurance Department

106 E. 6th Avenue

Cheyenne, WY 82001

(307) 777-7401

(800) 438-5768



DIMINISHED VALUE
O F G E O R G I A

Courtesy of Diminished
Value of Georgia

Diminished Value of Georgia