

DIMINISHED VALUE O F G E O R G I A

Money Back Guarantee

As an accredited member of the Better Business Bureau, our company follows strict customer satisfaction guidelines. We are so confident in our results that we offer our customers a 100% money back guarantee on all Diminished Value appraisals. The intent of this guarantee is to ensure that our clients are never out of pocket regardless of the outcome of the claim.

Our Promise to you:

If your final settlement amount is not greater than the insurer's initial offer plus our appraisal fee, we will refund 100% of our appraisal fee.

Terms and Conditions:

- We need verification of the settlement amounts before issuing refunds
- Applies on first party and third party claims
- Refunds will be issued no sooner than 30 days from the assignment date
- Before issuing a refund, we will provide you with several sample response letters to send to the insurance carrier in an attempt to settle
- We cannot offer a refund if you decide to sue the insurer or the other driver for bad faith or for failure to pay and require our presence as experts in court
- Refunds are offered only to personal claims and not for corporations or businesses
- Refunds are only offered to Georgia residents and Georgia claims
- Refunds are only offered for Diminished Value claims and not for other appraisal types
- You can still use our appraisal for tax purposes even if we issue a full refund
- We cannot offer a refund if the carrier reimbursed you for the appraisal cost
- We cannot guarantee that the insurer will pay our entire appraised amount
- We are not attorneys or accountants but auto appraisers